

Common Outcomes

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Overview

The purpose of this taxonomy is to establish common outcomes for services purchased or funded by the Boone County, Columbia/Boone County Public Health and Human Services, and the Heart of Missouri United Way. Common Outcomes listed within this document have examples of suggested contributing services which could be used in proposals. The suggested contributing services serve only as suggestions for services which might be tied to each outcome.

Contact

For questions, further information, and/or accommodation related to disability, please contact:

Partner	Phone #	Email
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City of Columbia/Boone County Department of Public Health and Human Services	(573) 874-7488	humanservices@como.gov
Heart of Missouri United Way	(573) 443-4523	communityimpact@uwheartmo.org

Common Outcomes	Suggested Contributing Services
Achieve/maintain permanency (reunification, adoption, guardianship)	Family Development
	Home Visiting
	Out of Home Respite Care – Child
Are able to successfully navigate the justice system	Advocacy
	Case Management
	Legal Services
Born at a healthy birth weight	Health Education
	Home Visiting
	Prenatal Care
Develop and/or make progress toward goals to address identified needs	Case Management
	Clinical Case Management
	Family Development
	Home Visiting
Develop healthy relationships with family members/caregivers	Family Development
	Family Therapy
	Individual Therapy – Adult
	Individual Therapy – Child
	Parent Skills Training
Develop positive values, social competencies, and positive identities	Community-Based Mentoring
	Out of School Programming
	Peer Support
	Personal Development
	Positive Youth Development

Develop positive values, social competencies, and positive identities	Site-Based Mentoring
	Therapeutic Mentoring
Develop/maintain a healthy lifestyle	Health Education
	Household Gardens
	Physical Activity
	Support Groups
Gain knowledge about advocacy/policy issues	Advocacy Education
	Community Collaboration
	Community Needs Assessment
	Public Awareness/Education
Gain knowledge about pertinent legal rights and obligations	Advocacy
	Home Buyer Education
	Legal Services
Gain positive parenting/co-parenting skills	Family Development
	Family Education
	Home Visiting
	Parent Partnership
	Parent Skills Training
Gain strategies for enhancing safety	Crisis Intervention
	Domestic/Sexual Violence Education
	Educational and Developmental Items
Gain vocational skills	Job Coaching
	Job Placement
	Vocational Training
Graduate from high school, earn a HiSET high school diploma equivalent	Academic Instruction
	Adult Basic Education
Identify, manage, and appropriately express emotions and behaviors	Behavior Support Services
	Child Development Education
	Early Childhood Education
	Individual Therapy – Adult
	Individual Therapy – Child
Improve credit score	Credit Building
	Personal Finance Education
Improve Kindergarten readiness	Early Childhood Education
	Educational and Developmental Items
	Home Visiting
	Scholarships
Improve or maintain academic performance	Academic Enrichment
	Academic Instruction
	Academic Support
Improve personal finances	Credit Building
	Home Buyer Education
	Personal Finance Education
Improve professional skills	Best Practices Training
	Consultation
	Evidence-Based Practices Training
	Professional Coaching
	Professional Services

Improve Protective Factors within Family	Car Seats
	Case Management
	Cribs
	Early Childhood Education
	Expectant/New Parent Assistance
	Family Development
	Family Therapy
	Home Visitation
	Hygiene Items
	Infant Formula
	Parenting Skills Training
	Provision of Basic Needs Items
Improve utilization of traditional banking resources	Community Land Trust Home Ownership
	Credit Building
	Fair Housing Counseling
	Home Buyer Education
	Personal Finance Education
Increase access to healthy food	Community Gardens
	Congregate Meals
	Grocery Shopping and Delivery
	Home Delivered Meals
	Supplemental Food
Increase capacity to utilize best practices	Supplemental Food Delivery
	Best Practices Training
Increase capacity to utilize evidence-based practices	Professional Coaching
	Consultation
	Evidence-Based Practices Training
Increase income and assets	Professional Coaching
	Community Land Trust Home Ownership
	Individual Development Accounts
	Job Coaching
	Job Placement
	Personal Finance Education
Increase knowledge of health conditions	Vocational Training
	Best Practices Training
	General Medical Care
Increase knowledge on service delivery topics	Health Education
	Best Practices Training
	Cultural Enrichment
	Family Education
	Health Education
	Home Buyer Education
	Parenting Capacity Assessment
Parent Skills Training	
Increase prosocial behaviors	Behavior Support Services
	Child Development Education
	Early Childhood Education
	Out of School Programming
	Peer Support

Increase social connectedness	Adult Day Programming,
	Community-Based Mentoring
	Companionship
	Home Visiting
	Out of School Programming
	Site-Based Mentoring
	Support Groups
Intend to make changes based on knowledge gained	Best Practices Training
	Family Education
	Health Education
	Home Buyer Education
	Parent Skills Training
Immediate basic needs are met (food, clothing, shelter)	All services listed the Taxonomy of Services within the Food, Household Items, Material Goods, and Shelter services are possible contributing services.
Maintain or gain housing stability	Case Management
	Fair Housing Counseling
	Foreclosure Prevention
	Official Documents Assistance
	Rental Assistance
	Service Coordination
	Street Outreach
	Supportive Permanent Housing
Utility Assistance	
Maintain or gain independent living	Case Management
	Home Modification/Adaptation
	Home Repair
	Service Coordination
	Supportive Permanent Housing
Meet or exceed age-appropriate developmental milestones	Child Development Education
	Developmental Screening
	Early Child Care Programming
	Early Childhood Education
	Individual Therapy- Child
	Prenatal Care
Social/Emotional Screenings	
Obtain Employment	Auto Repair/Assistance
	Job Coaching
	Job Placement
	Job Readiness Training
	Transportation
Obtain job readiness skills	Career Exploration
	Job Coaching
	Job Readiness Assessment
	Job Readiness Training
Receive age-appropriate immunizations	General Medical Care
	Health Education
	Home Visiting
	Pediatric Evaluation

Reduce risk for abuse/neglect	Case Management
	Family Development
	Home Visiting
	Family Therapy
	Out of Home Respite Care – Child
	Parenting Skills
	Provision of Basic Needs Items
Referred to needed resources	Information and Referral
	Service Coordination
Resolve immediate crisis	Case Management
	Crisis Care
	Crisis Intervention
Retain employment	Job Coaching
	Job Placement
	Job Readiness Training
	Vocational Training
Successfully able to manage mental and behavioral health conditions	Behavioral Health Assessment
	Computer-Assisted Intervention
	Family Therapy
	Group Therapy
	Individual Therapy – Adult
	Individual Therapy – Child
	Medication Management
	Peer Support
	Psychiatric Case Management
	Psychiatric Treatment
Substance Use Disorder Assessment	
Successfully able to manage physical and oral health conditions	Dental Treatment
	General Medical Care
	Medical Supplies
	Medication Management
	Oral Health Screening
	Postpartum Care
	Prenatal Care
	Preventative Dental Exam
	Prescription Medication
Successfully linked with services	Case Management
	Clinical Case Management
	Psychiatric Case Management
	Service Coordination
Used professional expertise to improve performance	Best Practices Training
	Consultation
	Evidence-Based Practices Training
	Organizational Capacity Training
	Professional Coaching
Professional Services	

Process Indicators
Engage, promote, and coordinate community efforts aimed at specific social issues
Gather information about specific social problems
Assess community needs
Advance collective impact goal
Improve community issue through policy or environmental change

* Programs offering services included in “Community Advancement” taxonomy area of the Taxonomy of Services must utilize these process indicators.

If working through a Collective Impact model to address community concerns, additional outcomes are available. Collective impact initiatives include 5 conditions: a common agenda, shared measurement, mutually reinforcing activities, continuous communication, and backbone support. You can learn more about the conditions for collective impact [here](#). Examples of outcomes tied to conditions of collective impact are below.

Condition	Potential Outcomes	Potential Indicators
Common Agenda	<ul style="list-style-type: none"> Develop common understanding of community problem Identify shared vision for community change Convene stakeholders to improve identified community issue 	<ul style="list-style-type: none"> XX% of community sectors are included within leadership of collective impact project XX% of individuals engaged in collective impact project are aware of project goals and activities. XX% of decision makers are from the target population group. XX% of individuals involved within collective impact project express attitudes or beliefs that support desired behavior change.
Shared Measurement	<ul style="list-style-type: none"> Collect shared data to measure community issue Engage in performance improvement to improve identified community issue Engage in shared accountability to improve identified community issue 	<ul style="list-style-type: none"> XX% of organizations working on goals for collective impact project collect shared data. XX% of organizations in collective impact project sign data MOUs. XX% of organizations contribute data around identified community issue. XX% of collective impact partners utilize shared measurement system.
Mutually Reinforcing Activities	<ul style="list-style-type: none"> Coordinate activities across organizations to improve identified community issue Develop strategic plan of action to improve community issue 	<ul style="list-style-type: none"> XX% of individuals participating in project contribute to development of strategic plan XX% of organizations within project participate in activities XX% of organizations participating in project engage in activities to support improvement of community issue
Continuous Communication	<ul style="list-style-type: none"> Communicate continuously around specific identified community issue 	<ul style="list-style-type: none"> XX% of organizations participating in project receive regular communication from project leaders. XX% of individuals participating in project report receiving continuous communication from project.
Backbone Support	<ul style="list-style-type: none"> Coordinate activities across organizations to improve identified community issue Convene stakeholders to improve identified community issue 	<ul style="list-style-type: none"> XX% of organizations participating in project attend meetings. XX% of individuals participating in project report project leaders are effective at coordinating activities. XX% of individuals participating in project report project leaders demonstrate a commitment to collective impact project.